

# Competition Terms and Conditions for GET MORE R5000 Shopping Voucher

01 December 2024 – 20 December 2024

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1. The GET MORE R5000 Shopping Voucher competition is available to all active DStv Customers who pay for their account in full between 01 December 2024 to 20 December 2024. This includes any existing customers who reconnect, sign-up for a new package or make a payment to keep their services active.
2. Customers stand to win one of 100 Shopping Vouchers worth R5000 each.
3. The GET MORE R5000 Shopping Voucher competition is available to customers with decoder packages as well as streaming subscriptions on the below package:
  - Premium
  - Compact Plus
  - Compact
  - Family
  - Access
  - EasyView
4. Customers who make a full payment between 01 December to 20 December 2024 will be allowed to enter.
5. To enter the competition, customers must make a full payment of their account. Once the full payment has been made, customers must SMS "Get More" to 34425 to be entered into the competition.
6. The GET MORE R5000 Shopping Voucher competition gives qualifying customers an opportunity to win R5000 Shopping Voucher. Qualifying customers will be entered into a draw and 100 winners will be randomly selected to get the shopping voucher. The draw will take place on Wednesday 08 January 2025.
7. Only active customers as at the date, and time, of the draw will be eligible to enter the draw. Customers who are disconnected as at the date, and time, of the draw will not be eligible to enter the draw. The draw will take place on 08 January 2025 between 12pm to 13pm.
8. Winners will be called using the mobile number registered on their DStv account. Winners will need to sign a Prize Acceptance Letter as well as submit a copy of their Identity Document for the prize to be paid out to them.
9. The competition period is from 01 December 2024 to 20 December 2024. Customers who don't pay their accounts, in full, within this period, will not be eligible to enter the competition.
10. The GET MORE R5000 Shopping Voucher cannot be transferred to another customer. The account holder is only individual who may accept the Shopping Voucher.

11. These Rules are in addition to Terms and Conditions governing subscription to the MultiChoice Service (available on [multichoice.com](https://multichoice.com)).
12. The GET MORE R5000 Shopping Voucher will be forfeited when qualifying customers disconnect, or cancel, their subscription prior to the date of draw, 08 January 2025.
13. These Rules are in addition to Terms and Conditions governing subscription to the MultiChoice Service (available on [multichoice.com](https://multichoice.com)).
14. The GET MORE Upsize Promotion is only available to qualifying residential subscribers in SA.

# Frequently Asked Questions

## GET MORE R5000 Shopping Voucher competition

02 December 2024 – 16 December 2024

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### **What is the DStv R5000 Shopping Voucher?**

This is a competition to reward 100 DStv customers with a R5000 Shopping Voucher. To be eligible for the competition, customers must, pay on time and reconnect or sign up a new DStv package during the campaign period. The prize will be in the form of a shopping voucher worth R5000.

Each winner is eligible to only 1 shopping mall voucher worth R5000.

### **Who is eligible for the competition?**

All customers who make a full payment for their DStv services between 01 December to 20 December 2024 will stand a chance to win 1 of 100 Shopping vouchers worth R5000.

Customer's services need to be active as at the time of the draw.

### **How do I enter?**

DStv customers who make a full payment for their DStv services between the 01 December 2024 to 20 December 2024 must SMS "Get More" to 34425 to be fully entered in the draw. The winners will be contacted from the 09 January 2025.

This competition is open to customers who have the below packages:

- DStv Premium
- DStv Compact Plus
- DStv Compact
- DStv Family
- DStv Access
- DStv EasyView

### **How long will the competition run?**

The competition will run from 01 December to 20 December 2024. This period refers to when customers can make a payment and reconnect their services or sign up a new DStv service.

### **Who is NOT eligible for the competition?**

All customers who do not make full payment for their DStv services between 01 December 2024 to 20 December 2024 will not be eligible for the competition. Customers must be active at the time of draw. The competition draw will take place on 08 January 2025, between 12:00pm to 13:00pm.

**How many times can I enter the competition?**

Each customer is eligible to enter once for the competition. Customers who sign up, or are active, on DStv Rewards will get to double their entry. This means DStv Rewards customers will get 2 entries each.

**What does the prize include?**

The prize includes Shopping voucher worth R5000 per winner. The winner can only win 1 shopping voucher worth R5000.

**How will I know if I've won / how will I be notified?**

Winners will be notified by MultiChoice via SMS or phone call. Our 3<sup>rd</sup> Party partner will get in contact with you, should you be one of the lucky winners. The 3<sup>rd</sup> Party company name is Incentiv. By entering this competition, you consent with us sharing your contact details with Incentiv.

**Why do you need my customer number or SA ID number?**

- Your customer number and 13 digital ID number allows us to validate you as a DStv customer
- Note that you can also use your valid passport number if you used it when signing up for your DStv account

**Who can I contact if I am having problems making a payment?**

You can check that your account in one of our many efficient ways.

Try:

- WhatsApp: WhatsApp "Hi" to 060 060 3788 or <https://www.dstv.co.za/dstv-whatsapp/>
- You may also use self-service on the MyDStv app: <https://www.dstv.co.za/app/>
- You may also contact us on Facebook via Facebook Messenger on <https://www.facebook.com/DStvSouthAfrica>

**Can I exchange my prize for cash?**

This is a shopping voucher worth R5000 and it cannot be exchanged for cash.

**Is my prize transferable?**

No, unfortunately not.