# Terms and Conditions for Showmax and DStv Delicious Tickets Giveaway - Family and Access

#### Introduction

These Terms and Conditions govern the promotion and competition for select DStv South Africa customers who join Rewards and Reconnect their Showmax Entertainment add-on product.

# **Eligibility**

- The competition is open only to select and active DStv South Africa customers.
- Participants must be active on DStv Family or Access with Showmax
   Entertainment added to their DStv bill at the draw time.
- Participants must have joined the DStv Rewards program at the draw time.

# Ineligibility

- Customers who disconnect their DStv or Showmax subscription before the draw will be disqualified.
- Customers who have not joined DStv Rewards, are disqualified.
- Employees of MultiChoice and their immediate families are not eligible to participate in the competition.

## **Competition Period**

• The competition starts on 1 August 2024 and ends on 31 August 2024.

#### **Prize Details**

- Participants can win 1 set of double GA tickets to the DStv Delicious Festival
- The competition prize is not inclusive of travel and accommodation costs.
- The competition prize is transferable if the drawn winner cannot attend the festival and has someone who can.
- The competition prize is not exchangeable for cash or any other form of compensation.
- Winnings cater for entry to **only one of the 2 days** of the DStv Delicious Festival.

#### **Winner Selection and Notification**

- Winners will be selected through a random draw from eligible participants.
- Winners will be notified by email or SMS by 6 September 2024.
- Winners will required to submit a signed acceptance form, which DStv will supply and an ID copy, for auditing purposes

#### **General Conditions**

- By participating in this competition, participants agree to abide by these Terms and Conditions.
- These Terms and Conditions will be made available on the company's main website: DStv.com.
- MultiChoice reserves the right to amend these Terms and Conditions at any time without prior notice. Any changes will be posted on the company's website.

# **Limitation of Liability**

- MultiChoice is not responsible for any technical malfunction or other issues that may affect participation in the competition.
- MultiChoice reserves the right to cancel or modify the competition if circumstances arise beyond its control.

## **Contact Information**

 For any queries or more information regarding this promotion and competition, please contact our customer service at <u>Contact Us</u>.

By participating in this competition, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

#### **Key Dates:**

• Effective Date: 1 August 2024

End Date: 31 August 2024

Draw Date: 4 September 2024

• Festival Date: 21 and 22 September 2024