

# Compact @ R199 - T&Cs Reconnect Offer

**Offer – Reconnect to DStv Compact between 14 December - 13 January and pay only R199 for 3 months!**

## About this deal

We know how much you love DStv and we're giving you another reason to enjoy it even more!

Good news, we have tailor made an offer of R199 for 3 months of Compact entertainment just for you! Come back to DStv Compact between 14 December - 13 January and you'll pay only R199 for 3 months - that's a saving of R230! No Reconnection fee & Arrears written off.

Come back to DStv Compact and unleash the power of great entertainment with more channels, more of the best local & international entertainment. You can check the full list of DStv Compact channels here (<https://www.dstv.co.za/get-dstv/compare-packages/>).

What are you waiting for? Save by Reconnecting back to DStv Compact today and let us treat you to these channels and more at a reduced price.

## What is the offer?

Selected Compact customers will pay R199 for DStv Compact subscription (normally R429pm) for three months if they reconnect their package between 14 December - 13 January 2023. This special pricing for DStv Compact is available for take up until 13 January. Customers will pay this reduced subscription for 3 months if they pay & reconnect their account between the above dates. If a customer who takes this offer upgrades/downgrades or disconnects from DStv Compact, they will forfeit the right to this special offer.

## Who can get this special offer?

This offer is open to selected Compact customers. SA only.

## What's the catch?

No catch. Once you pay and reconnect to DStv Compact, you will pay the special price of only R199 for 3 months. On end of offer, customers will pay the normal price of R429 per month. If you disconnect or change package at any time during this period, you'll no longer be able to get DStv Compact at this special price.

## How do I reconnect?

You can use any of the normal ways to reconnect your package, including downloading the MyDStv App or by clicking [payat.io/dstv/](https://payat.io/dstv/) or WhatsApp "Hello" to 0600603788. Don't forget – you must pay your account on time every month to qualify for this special price!

- Login to My DStv on our website or MyDStv App (if you're using your mobile phone). You need to be registered before you can do this ([link to register](#))
- Select to Reconnect to DStv Compact
- We'll show you how much to pay
- Make payment using any of our convenient options ([link to https://selfservice.dstv.com/how-to-pay](https://selfservice.dstv.com/how-to-pay))

Don't forget – you must reconnect to Compact between 14 December - 13 January 2022 to qualify for this special price!

**If I have XtraView or a PVR, do I still need to pay the Access fee?**

Yes, you do, at an added cost of R110pm per decoder that you have added on your subscription.

**What happens if I get disconnected / don't make payment by the end of October?**

We do hope you'll stay connected, however if you miss a payment or change to another package, you'll automatically lose the benefit and will miss out on this special price for DStv Compact.

**What happens if I get charged the incorrect amount for Compact?**

Simply contact us via Facebook, Twitter, email ([help@dstv.com](mailto:help@dstv.com)) or our call centre and our team will be able to help you.

**My friend has it, how do I get it?**

If you're disconnected on Compact for 90+ days from the day the extract is pulled, you can use any of the normal ways to pay and reconnect your package, including Facebook Messenger, Self Service or by WhatsApp SMS "HELLO" to 0600603788. Don't forget – you must STAY connected to qualify for this special price!