Terms and Conditions for Namola Plus Promotion and DStv Delicious Tickets Giveaway

Introduction

These Terms and Conditions govern the promotion and competition for select DStv South Africa customers who join download the Namola app and subscribe to Namola Plus.

Eligibility

- The competition is open only to select and active DStv South Africa customers.
- Participants must be active on their DStv package and Namola Plus subscription at the draw time.

Ineligibility

- Customers who disconnect their DStv or Namola Plus subscription before the draw will be disqualified.
- Employees of MultiChoice and their immediate families are not eligible to participate in the competition.

Competition Period

• The competition starts on 19 August 2024 and ends on 31 August 2024.

Prize Details

- Participants can win **1 set of double General Access tickets** to the DStv Delicious Festival, starting 21 September 2024.
- The competition prize is transferable if the drawn winner cannot attend the festival and has someone who can.
- Winnings cater for entry to only one of the 2 days of the DStv Delicious Festival.
- The competition prize does not include travel and accommodation costs.

Winner Selection and Notification

- Winners will be selected through a random draw from eligible participants.
- Winners will be notified by email or SMS.
- Winners will required to submit a signed acceptance form, which DStv will supply and an ID copy, for auditing purposes

General Conditions

- By participating in this competition, participants agree to abide by these Terms and Conditions.
- These Terms and Conditions will be made available on the company's main website: <u>DStv.com</u>.
- MultiChoice reserves the right to amend these Terms and Conditions at any time without prior notice. Any changes will be posted on the company's website.

Limitation of Liability

- MultiChoice is not responsible for any technical malfunction or other issues that may affect participation in the competition.
- MultiChoice reserves the right to cancel or modify the competition if circumstances arise beyond its control.

Contact Information

• For any queries or more information regarding this promotion and competition, please contact our customer service at <u>Contact Us</u>.

By participating in this competition, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

Key Dates:

- Effective Date: 19 August 2024
- End Date: 31 August 2024
- Draw Date: 4 September 2024
- Festival Date: 21 and 23 September 2024