

TERMS OF USE FOR ACCESS TO AND USE OF THE WEBSITES AND APPLICATIONS

("Websites and Applications Terms of Use")

Introduction

- 1 These are the general Terms of Use which may be amended from time to time by MultiChoice ("us" or "we" or "our"), that apply when a person ("User" or "your" or "you") accesses and/or uses MultiChoice Websites and/or Applications, and/or related services.
- 2 By accessing the Websites and/or Applications, you agree that you have read, understood and agree to be bound by these Websites and Applications Terms of Use which are available on our Website and any other platform which we may use for this purpose from time to time. These Websites and Applications Terms of Use, apply to all Users who access or use our Websites and/or Applications, , and/or who have a MultiChoice ID or create or register a MultiChoice ID.
- 3 Additional terms and conditions may apply to particular information, Content, MultiChoice Services, Applications or any other aspect of the Websites and Applications, as well as the rules which govern your services and the associated features, facilities and applications; and any additional functionalities; as amended from time to time as they appear on our Website. These Websites and Applications Terms of Use shall be read with but not limited to, where applicable, the Subscription Terms and Conditions, DStv Rewards Terms and Conditions, and Privacy Notice, which are available on our Website. In the event of conflict between these Websites and Applications Terms of Use and the additional applicable terms and conditions, the provisions of the applicable terms and conditions will prevail and only to the extent of such conflict.

Interpretation

- 4 In these Websites and Applications Terms of Use, the following terms will have the following meanings:
 - 4.1 "Access Device" means the hardware which can be used to access the MultiChoice Services and products offered by us, from time to time, including but not limited to, online viewing and/or Downloading of our Content;
 - 4.2 "Affiliated Companies" means collectively, any other person (i) that is controlled by MultiChoice; (ii) that is under common control with MultiChoice; (iii) that controls MultiChoice; (iv) with whom MultiChoice or any of the persons contemplated in (i), (ii) or (iii) has a co-operation or joint venture arrangement ("JV Partner"); (v) that is controlled by, or under common control with, any JV Partner; and (vi) all direct and indirect subsidiaries of MultiChoice Group Limited. The Affiliated Companies include but are not limited to Electronic Media Network Proprietary Limited, DStv Media Sales Proprietary Limited, SuperSport International Holdings Proprietary Limited, SuperSport International Proprietary Limited, NMS Insurance Services (SA) Limited, Moment Holdings Limited, Showmax Africa Holdings Limited and Showmax SA Proprietary Limited, MultiChoice Africa Holdings B.V, MultiChoice Support Services, Proprietary Limited and/or their successors in title;
 - 4.3 "Application(s)" means a computer program or piece of software designed for a particular purpose by us, which can be downloaded on your Access Device, such as but not limited to, DStv Stream, MyDStv, SuperSport, and GOtv Applications;
 - 4.4 "Applicable Data Protection Laws" means applicable data protection laws, and related regulations, as amended from time to time;
 - 4.5 "CPA" means applicable consumer protection related laws and related regulations, as amended from time to time;
 - 4.6 "Content" means audio and/or audiovisual programming which is selected and made available by MultiChoice on its Websites and/or Applications and/or products such as, but not limited to, DStv;
 - 4.7 "Download" or "Downloading" means the transfer of Content onto selected Access Devices for subsequent access and use for a limited time period and "Downloaded" has a corresponding meaning). Downloaded content is available for viewing when the Access Device is not connected to the internet;
 - 4.8 "Customer" means a person who requests, or who has authorised another person to request on his behalf, access to the MultiChoice Services and/or whose subscription to the MultiChoice Service is active and currently not in arrears or such other person as determined by MultiChoice from time to time;
 - 4.9 "DStv Territories" means any country in which MultiChoice or its Affiliate provides a MultiChoice Service to the general public;
 - 4.10 "IT Facilities" means computer hardware and software telecommunication facilities an electronic device which is capable

of connecting to the internet, including but not limited to personal computers, mobile phones, tablets, media players, smart TVs, set top boxes, gaming consoles and other similar ("Access Device");

- 4.11 "MultiChoice" means MultiChoice Proprietary Limited (including its Affiliated Companies), its designated/ appointed agents, any other person to whom it may transfer its rights and obligations under these Websites and Applications Terms of Use, and its successor(s) in title. Reference to "our", "us" and "we" shall have the same meaning as provided herein;
- 4.12 "MultiChoice ID" (or DStv Login) means a profile which is used to access and make use of certain Services and/or functionalities;
- 4.13 "MultiChoice Service(s)" means, but is not limited to:
- 4.13.1 subscription-based broadcasting (including, but not limited to, streaming) services comprising, but not limited to the packages and associated services, features, facilities and Applications offered by MultiChoice and/or its Affiliated Companies made available through Access Devices, an application and a website and which allows the User to access and view content;
- 4.13.2 any additional functionalities selected by you; and/or
- 4.13.3 any additional functionalities, or services provided to you by MultiChoice at its sole discretion, at no additional charge to you;
- 4.14 "MultiChoice Territories" means any country in which MultiChoice or its Affiliated Companies provides a MultiChoice Service to the general public;
- 4.15 "The Rules" means where applicable, the rules which govern the MultiChoice Service and the associated services, features, facilities and applications; and any additional functionalities selected by you, or that may be provided by us to you at our discretion, as amended from time to time as they appear on our Website;
- 4.16 "Third-Party Websites" means websites which are not owned and/or controlled by us;
- 4.17 "User(" means a person who accesses and/or uses any of the MultiChoice Services offered by MultiChoice or its Affiliated Companies;
- 4.18 "Website(s)" means our websites located at <http://www.dstv.com> or <http://www.multichoice.com> or any other uniform source location (URL) used by us from time to time.

Your Information and Details

- 4 All information supplied to us must be truthful, accurate and complete. This also includes, but is not limited to, your name and surname, as well as the e-mail address and cellular phone number ("Contact Details") we request you to provide during the registration process and at any time after that.
- 5 You must notify us if the information you supplied to us, including the Contact Details, changes, or if it is incorrect or incomplete. If you do not update us, we will continue to use and rely on the most recent details which you have provided to us, subject to our Privacy Notice.
- 6 A User will be able to edit their own information, including their Contact Details, by logging on to the Websites or Applications or by contacting our customer support agents for the applicable MultiChoice Service. Please note that we may require additional information from you or request you to authenticate yourself through any means that we may use from time to time, to be able to identify you as the authorised User or owner of the MultiChoice ID.
- 7 Please also read the Privacy Notice for more information on how we use your information and your rights and responsibilities.
- 8 We may share your personal data with Affiliated Companies, in order to market MultiChoice or its Affiliated Companies products or services to you subject to opt out from any such direct marketing communications.
- 9 We may also transfer these Website and Applications Terms of Usa to any of our Affiliated Companies following the restructuring of MultiChoice, including changes in ownership or control of MultiChoice, or that of our Affiliated Companies; and the processing of your personal data for this purpose is based on our legitimate interest, where applicable and necessary.

MultiChoice ID

- 10 Access to some and/or all of the MultiChoice Services and the associated services, features, facilities and applications may be restricted to persons who have a registered MultiChoice ID.
- 11 There is no charge to create a MultiChoice ID.
- 12 Users who subscribe to DStv must link their account to their MultiChoice ID in order to ensure the availability of their services and associated services, features, facilities and applications; and any additional functionalities they have selected;
- 13 On creation of your MultiChoice ID, you opt in to for free MultiChoice Services ("Free Access"). We may communicate with you regarding campaigns or other features or products made available by DStv from time to time. You may opt out of the Free Access by not using the Free Access Service and submitting a request to us to delete your information by sending a request to DPO@MultiChoice.co.za . Refer to clause 30. Below regarding the Free Access Terms and Conditions.
- 14 All activities and omissions shall be treated as, and shall be deemed to be the acts and omissions of the person whose MultiChoice ID is used to access or use any of the Websites or Applications.
- 15 You are responsible for the security and proper use of your username and password and must ensure anyone using your username and password is aware of these Websites and Applications Terms of Use, agree to these Websites and Applications Terms of Use, and complies with them.
- 16 Anyone who is 18 years or older may create a MultiChoice ID our Website using their email address as a (username) and must create a password upon creation of the MultiChoice ID. MultiChoice or its Affiliated Companies may create a MultiChoice ID on your behalf, at its discretion, to enable it to provide services, products or MultiChoice Services to you. You may opt out of the creation of a MultiChoice ID by contacting help@dstv.com.
- 17 We reserve the right to refuse the creation of a MultiChoice ID or access and/or use the Websites, and/or Applications, or block your MultiChoice ID on suspicion of fraud, Prohibited Acts, and/or unlawful activities, at our sole discretion. We reserve the right to do this even if you complete the creation of a MultiChoice ID and agree to these Websites and Applications Terms of Use. We are in no way obliged to give reasons if we do not let you create a MultiChoice ID or access and use the Websites Applications.
- 18 You may not receive or charge money, favours or other consideration for allowing any other person to use or access the Websites, and/or Applications, the Content or your MultiChoice ID using your information, including Contact Details ("Prohibited Acts").
- 19 If you suspect fraudulent activity in relation to your MultiChoice ID, please contact help@dstv.com.

IT Facilities, Costs and Internet Access

- 20 It is your responsibility to acquire and maintain, at your expense, the IT Facilities in order to access and use the Websites and/or Applications, including but not limited to, the installation of the Applications related to MultiChoice Services and upgrading the Applications as and when new versions are released.
- 21 It is your responsibility to manage your IT Facilities and to remove any impediments to the proper functioning of the Website, and/or Applications. You are however cautioned against taking any steps which could render your IT equipment and devices (including your Access Device) vulnerable to any risks including, without limitation, viruses or spam, and you do so at your own risk.
- 22 We are not responsible for any internet access charges, service provider charges and data usage charges. These charges must be paid by you or the owner of the Access Device directly to the relevant service provider.
- 23 The quality of the Websites and/or Applications, including your ability to use the Websites, and/or Applications, including but not limited to, to stream or Download the Content, including the time it takes to stream or Download Content and associated costs, may be affected by various factors, such as your location, the bandwidth available, your Access Devices and their functionality or capabilities, the speed of your internet connection, and the services provided by your service providers related to your IT Facilities.
- 24 MultiChoice will not be responsible for any loss, damage, costs or expenses suffered or incurred by the User due to factors beyond its reasonable control including, without limitation, Internet congestion, slow Internet connectivity, the operation of

"cookies", temporary Internet files, firewalls, proxy servers, pop up blockers or other files/software installed or available on the User's Access Device.

- 25 You must ensure, prior to accessing the Websites and/or Applications at any time, that the Websites and/or Applications are compatible with your IT Facilities and that your IT Facilities are sufficient in order for you to access and use the Websites and/or Applications, and meet the minimum technical specification as set out on our Website. We will in no way be responsible for your inability to access relevant and specific Websites and/or Applications due to limitations specific to your Access Devices.
- 26 You agree not to access, or attempt to access, the Websites and/or Applications by any means other than through the interface and methods is provided by us.
- 27 We will not be responsible for your inability to access and/or use the Websites and/or Applications, either optimally or at all, if you do not comply these Terms of Use.

Allowed Use

- 28 You may only access and use the information, materials, features, content and functionalities on the Websites and/or Applications, in a lawful manner, for your private and non-commercial purposes, and in accordance with the Websites and Applications Terms of Use, , unless you have entered into an agreement with us to make use of and access the MultiChoice Services for commercial or other non-private purposes.

Free Access Terms and Conditions

- 29 Subject to these Website and Applications Terms of Use, you may access the Websites, and/or Applications and/or Content for free ("Free Access"). Access to some or all of the services and the associated services, features, facilities and applications may be, at the sole discretion of MultiChoice and/or its Affiliated Companies, restricted to persons who are registered with a MultiChoice ID.
- 30 The viewing of Content shall be limited to MultiChoice Territories. Access to the Content is limited to the Content of the country in which the Customer's account is held regardless of where the Customer and/or User is physically located. Content Downloaded within the MultiChoice Territories can be viewed anywhere in the world.

Free Trial Terms and Conditions

- 31 MultiChoice and its Affiliated Companies may from time to time allow you to use a MultiChoice Service, product or Application, for a communicated specified period during which you can use the MultiChoice Service, product or Application for free. ("Free Trail").
- 32 The Free Trial may require you to choose a payment method and provide the necessary payment information. If the subscription is not cancelled before the end of the Free Trial period, you will be charged any such subscription fee or other payment required for such service, product or Application.
- 33 Subject to any additional terms and conditions, You may not qualify for a Free Trial if your payment details have been used for a subscription for a MultiChoice Service or the other service or products offered by any of its Affiliated Companies and/or if you have registered for a MultiChoice ID before.
- 34 MultiChoice and its Affiliated Companies reserve the right to determine whether, and the conditions under which, a User may be entitled to a Free Trial at its sole discretion.
- 35 If the subscription is cancelled before the end of the Free Trial, you will continue to have access to the MultiChoice Service for the remainder of the Free Trial period. Access to temporary Downloads, where available will be lost upon the expiration of the Free Trial.

Caching of Website

- 36 You may cache the Website provided that:
- 37.1 the purpose of the caching is to make the onward transmission or Download of the content from the Website more efficient;

- 37.2 you do not modify, reproduce, interfere with the cached data or content in any manner whatsoever, or otherwise use the cached data or content in a manner not authorised by us in these Websites and Applications Terms of Use; and
- 37.3 you update, or remove from your IT Facilities, the cached data or content if we request you to do so.
- 37 No person may frame the Websites and/or Applications in any manner without our prior written consent.

Hyperlinks

- 38 Subject to these Websites and Applications Terms of Use, you may hyperlink to the Website/s from another website.
- 39 When you hyperlink to the Website/s from another website, you do so at your own risk.
- 40 We may provide hyperlinks to Third-Party Websites. Such links do not imply any endorsement of, agreement with, or support for the information on or content of those Third-Party Websites by us.
- 41 We do not editorially control the information or content on those third-party websites and neither we, nor our Affiliated Companies will be responsible in any manner whatsoever, for your access, or inability to access, such Third-Party Websites, or for any information or content made available on or through such Third-Party Websites, or for any loss, liability or damage which you may suffer as a result of access to a Third-Party Website through a link on the Websites.

Prohibited Acts

- 42 The MultiChoice Service is intended for lawful use in a manner specifically intended by MultiChoice and its Affiliated Companies. The applicable terms and conditions for the specific MultiChoice Service provide additional requirements around permitted usage.
- 43 You may not, directly or indirectly, do any of the following acts or allow others to do so ("Prohibited Acts"):
- 44.1 Violation of Terms: perform any action which violates these Website and Applications Terms of Use, additional terms and conditions, or any guidelines or policies posted by MultiChoice and/or Affiliated Companies;
- 44.2 Public Distribution: display, distribute, communicate, transmit, publish, or broadcast the MultiChoice Service or its content to the public, unless permitted by an additional agreement with MultiChoice or Affiliated Companies;
- 44.3 Illegal Actions: engage in any illegal or, fraudulent activities or infringe on any Intellectual Property rights belonging to MultiChoice, its Affiliated Companies and/or any of its/their licensors;
- 44.4 Unauthorised Access: use any technology or means to access, index, frame, or link to the MultiChoice Services in an unauthorised and/or unlawful manner;
- 44.5 Content Protection: use technology to remove, disable, bypass, or circumvent any content protection or access control mechanisms;
- 44.6 Device Protection: use technology to remove, disable, bypass, or circumvent any protection mechanisms on an Access Device;
- 44.7 Jailbroken Devices: use any Access Devices which have been "jailbroken" or "rooted";
- 44.8 Automated Access: access the MultiChoice Service through automated means like "robots," "spiders," or "offline readers";
- 44.9 Destructive Code: introduce any viruses, trojan horses, malware, or other materials designed to disrupt or harm the operation of any device or technology to MultiChoice Services or its technology or environment;
- 44.10 Unauthorised Access: damage, disable, overburden, impair, or gain unauthorised access to the MultiChoice Service, its content, or user accounts;
- 44.11 Advertising Interference: remove, modify, disable, block, obscure, or impair any advertising displayed on or used in connection with the MultiChoice Services;
- 44.12 Unauthorised Promotion: use the MultiChoice Service to advertise or promote products or services of any third party without the prior written approval from MultiChoice and/or its Affiliated Companies;

- 44.13 Privacy Violation: collect or process information in violation of MultiChoice's Privacy Notice;
- 44.14 Encouraging Criminal Conduct: encourage conduct which would constitute a criminal offense or give rise to civil liability;
- 44.15 Interference with Use: interfere with any other person's lawful and authorised use and enjoyment of the MultiChoice Services;
- 44.16 Reverse Engineering: attempt to discover or reverse engineer the source code or other materials forming part of the technology used to provide the MultiChoice Services;
- 44.17 Monetary Gain: receive or charge money or other consideration for allowing others to use or access the MultiChoice Services; and
- 44.18 License Violations: Commit any other violation of the restrictions set out in these Website and Applications Terms of Use.
- 44 The provisions of these Terms of Usage also apply to any part of the Websites, Applications, and Content that is cached when using the MultiChoice Services. MultiChoice and its Affiliated Companies may use technology and other means to monitor compliance with these terms.
- 45 MultiChoice and its Affiliated Companies may take measures, including technological measures, to ensure it provides the MultiChoice Service only to persons who meet the eligibility criteria in these Websites and Applications Terms of Use. MultiChoice may:
- 46.1 implement technologies and measures to remove and delete content and downloads of content from any Access Devices and render such content and downloads unviewable;
- 46.2 use technology and other means to monitor compliance with these Websites and Applications Terms of Use; and
- 46.3 implement technologies and measures to encrypt and decrypt the Content and to protect the Content from unauthorised use and to control access to the Content.

Cookies and Privacy

- 46 The Privacy Notice sets out what personal information we collect from you when you use the Websites and/or Applications, how we collect your personal information, why we collect it and how we use it, and related matters. Please read the Privacy Notice carefully to understand our views and practices regarding your personal information and how we treat it (even if you are a long-standing user) and contact us if you need clarity or assistance.
- 47 The terms of our Privacy Notice are incorporated in these Websites and Applications Terms of Use, and you agree to be bound by the Privacy Notice .

Intellectual Property Rights

- 48 All intellectual property on the Websites and/or Applications, including but not limited to software, information, content, design elements, databases, text, graphics, drawings, images, icons, logos, trade names, service marks, hyperlinks and domain name(s), whether registered or not (the "Intellectual Property") is the property of, or is licensed to, us and/or our Affiliated Companies and are protected by intellectual property law.
- 49 These Websites and Applications Terms of Use should not be construed as granting you any licence or right to use the Intellectual Property without our prior written consent.
- 50 The Content rights and the system rights are either owned by, or licensed to, us or our Affiliated Companies and by agreeing to these Websites and Applications Terms of Use, you acquire no right or interest in such rights.
- 51 You specifically undertake not to copy, reproduce, modify, reverse engineer, adapt, publish, sell, distribute, transmit, broadcast, disseminate, exploit, or in any other way unlawfully use the Intellectual Property, or any aspect thereof.
- 52 The User may not use the Websites, Applications, MultiChoice Services , its Contents, or any aspect thereof, in any manner which constitutes a violation of any law, or an infringement of MultiChoice's rights (including the intellectual property rights) or those of its Affiliated Companies, its or their licensors or any third party, nor intentionally permit any other person to do so.

Disclaimers

- 53 MultiChoice does not guarantee that it will be able to provide at all times, all the programming that is available on TV channels when streaming, as this will depend on the rights acquired from Content providers from time to time.
- 54 By accepting these Websites and Applications Terms of Use, you acknowledge that you may have access to images and/or Content which may be regarded as unsuitable or offensive to you.
- 55 To the full extent permitted by applicable law, we make no representations and give no warranties, whether expressly or implicitly, as to the Websites and/or Applications or the information provided on the Websites and/or Applications and specifically, but without limitation, make no representations and give no warranty:
- 56.1 that the Websites and/or Applications will be tailored to meet your personal requirements or expectations;
- 56.2 that access to the Websites and/or Applications will be uninterrupted or error-free; or
- 56.3 that information provided on the Websites and/or Applications will be true, complete, accurate or reliable.
- 56 We will not be responsible, and disclaim all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, arising from negligence or any other cause, and which is suffered by any person who accesses, uses or relies on the Websites and/or Applications. Without limiting the generality of this clause, we will not be responsible for any loss, liability or damage of any nature incurred by whomever and resulting directly or indirectly from:
- 57.1 access to the Websites and/or Applications;
- 57.2 our delay or failure to fulfil our obligations under these Websites and Applications Terms of Use to the extent that such inability, delay or failure results from causes beyond our reasonable control;
- 57.3 any loss (including loss of data), damage (including damage to the User's IT Facilities, Access Devices or any other hardware);
- 57.4 inability to access, or delays or difficulty in accessing any Third-Party Website with either a link to our Website, or to whom we link to;
- 57.5 costs or expenses suffered or incurred by User directly or indirectly as a result of the User's failure to properly install the IT Facilities, or due to any incompatibility of the User's Access Device with MultiChoice Services;
- 57.6 any negligent act or omission of MultiChoice or its Affiliated Companies or any of its/their consultants, agents or employees.
- 57 MultiChoice may, in future, charge you to access and/or use the Websites and/or Applications, or any aspect thereof, provided we will give you prior notice of such change using the communication options outlined in clause 62.
- 58 The User acknowledges that information, ideas and opinions expressed on the Websites and/or Applications should not be regarded as our professional advice or official opinion, and you are encouraged to obtain professional advice before taking any course of action related to the information, ideas or opinions provided on the Websites and/or Applications.

Service and Product Details

- 59 Prior to making any decisions or entering into any agreements or transactions, you should confirm the relevant details, such as the nature, description, content and cost of the products and services (e.g., subscription fees or equipment) via the Website or other platforms used by us for this purpose.
- 60 We also draw to your attention that our products and services (and any aspect thereof, including the nature, content, features and pricing) are subject to change from time to time. The updated details will appear on the Website or other platforms from time to time.

Communications

- 61 Subject to any applicable laws and our Privacy Notice we may communicate with you, amongst other methods, by means of e-mail, on-air communications, or through a pop-up notice when you access or sign into the Website, or through a pop-up notice when you access or sign into the any Application.

62 You acknowledge and agree to the following:

- 63.1 data generated, sent, received or stored by electronic means ("Data Messages") addressed by you to us will be deemed to have been received by us only if we respond thereto or acknowledge receipt thereof;
- 63.2 Data Messages addressed by us to you will be deemed to be received by you when the complete Data Message enters an information system designated or used by you for that purpose and is capable of being retrieved and processed by you;
- 63.3 Data Messages addressed by you to us or vice versa will be deemed to have been created and sent from any territory in which MultiChoice Services or product is operated;
- 63.4 authentication methods such as electronic signatures or encryption techniques are not required for purposes of communications between you and us; and
- 63.5 any Data Messages which are sent by you to us from a computer, IP address or mobile device normally used by or owned by you will be deemed to have been sent to us by you, or on your behalf by a person duly authorised by you.

Amendments

- 63 You agree that we may from time to time vary or discontinue the information, content, services, applications or any other aspect of the Websites and/or Applications and change the IT Facilities required to access and use the Websites and/or Applications or the information, content, services and applications on the Websites and/or Applications
- 64 Such a change will not affect our or your rights and obligations in respect of a transaction or agreement between us which is already complete at the time of such change.
- 65 All permissions granted in these Websites and Applications Terms of Use are provided on a non-exclusive and non-transferable basis.
- 66 We may, at any time, amend these Websites and Applications Terms of Use, and will notify you using the communication options outlined in clause 62.
- 67 If you do not agree with any these Websites and Applications Terms of Use, or any amendments made thereto, you must immediately stop using the Websites and/or Applications.

Termination

- 68 We may terminate the Websites and/or Applications and/or the MultiChoice Services, or any aspect thereof, at any time.

Entire Agreement

- 69 These Websites and Applications Terms of Use, as amended by us from time to time, constitute the entire agreement between us and you in relation to its subject matter and supersede any previous agreement between you and us.
- 70 In the event that any provision detailed herein is found to be unenforceable or invalid for any reason, such provisions will be severable from the remaining Website and Applications Terms of Use, and the remaining Terms of Use will remain enforceable and applicable.

Legal Costs

- 71 We will not be responsible for any costs incurred by you to obtain professional advice relating to these Websites and Applications Terms of Use.

Breach

- 72 Your failure to comply with these Websites and Applications Terms of Use constitutes a material breach of these Websites and Applications Terms of Use.
- 73 Without prejudice to any other rights we may have, we may claim damages from any person who contravenes these Websites and Applications Terms of Use and as a result of which we suffer any loss, liability, harm or damage.

- 74 Any relaxation or indulgence which we may show to you from time to time or any failure by us to exercise or enforce any right or provision of these Websites and Applications Terms of Use is without prejudice to and does not constitute a waiver of any right or provision either in these Websites and Applications Terms of Use or any applicable law. No waiver that we may exercise will be effective unless it is expressly stated to be a waiver and is communicated to you in writing.
- 75 If a User becomes ineligible to access any of the MultiChoice Services, the Websites and/or Applications, or breaches these Websites and Applications Terms of Use, we may, without prejudice to any other right or remedy we may have, terminate the User's ability to access the MultiChoice Services, the Websites and/or Applications, and remove all Content stored on the Users Access Device. If, and to the extent MultiChoice is required by any Applicable Law, or if MultiChoice otherwise consider it appropriate, MultiChoice will notify the User prior to exercising its rights in terms of this clause. If not, MultiChoice may exercise its MultiChoice rights immediately and without prior notice to the User.

Support

- 76 Should the User experience any difficulties with any aspect of MultiChoice Services, the Websites and/or Applications, the User may contact MultiChoice or its Affiliated Companies in any manner indicated on their Websites or other platforms used by MultiChoice and/or the Affiliated Companies for this purpose from time to time.