

DStv Rewards Challenges T&Cs

Strategic Challenges

| | Challenge | Rules |
|---|---------------------------------|--|
| 1 | Stay Connected Challenge | <ol style="list-style-type: none"> 1. Challenge is applicable to selected active DStv subscribers. 2. To qualify for coins the customer must accept and complete the challenge. 3. Coins will not be allocated if the accepted challenge is not completed according to the challenge rules according to the challenge rules. 4. The period of this challenge is 12 months 5. The number of coins allocated for this challenge is based on the customers DStv package and period of uninterrupted connection 6. Customer will receive a monthly coin allocation for each month the customer remains connected; the coins will accumulate over the period that is allocation will increase the longer a customer stays connected. 7. The customer must remain connected for 12 consecutive months to receive a bonus coin allocation. 8. Challenges are assigned for a specified period and will expire on stipulated date. 9. We are not obliged to reassign a challenge once expired. 10. The minimum and maximum number of coins allocated for this challenge will be determined by DStv Rewards and is subject to change. 11. Customers can track the progress of their challenge on the MyDStv App. 12. Coins associated with this challenge are not exchangeable and/or transferrable to cash 13. Existing MultiChoice T&Cs apply https://www.dstv.co.za/media/18815/mcg-competitions-terms-and-conditions.pdf |

| | Challenge | Rules |
|---|------------------------------|--|
| 1 | Debit Order Challenge | <ol style="list-style-type: none"> 1. Challenge is applicable to selected active DStv subscribers. 2. Acceptance of a Challenge may require a particular action or for the customer to provide additional documentation or information. Failure to complete the action or provide the additional documentation or information required will result in forfeiture of the coins. 3. A once off coin allocation will be given to customers annually who load a valid debit order on their account. 4. Coins will only be allocated after a successful debit order has been loaded on a customer's account. 5. The period of this challenge applicable from the date a successful debit order was loaded on the customer's account. 6. Challenges are assigned for a specified timeframe and will expire. 7. The minimum and maximum number of coins allocated for this challenge will be determined by DStv Rewards and is subject to change. 8. Coins associated with this challenge are not exchangeable for cash |

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| | 9. Existing MultiChoice T&Cs apply https://www.dstv.co.za/media/18815/mcg-competitions-terms-and-conditions.pdf |
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| | Challenge | Rules |
|---|----------------------------|---|
| 1 | Reconnect Challenge | <ol style="list-style-type: none"> 1. Challenge is applicable to selected disconnected DStv subscribers. 2. Customers must accept and complete the challenge in order to qualify for coins. 3. A challenge which is accepted but not fully completed according to the challenge rules does qualify for a coin allocation. 4. The number of coins allocated for this challenge will be dependent on the customers package and the period that the customer stays connected. 5. Customer will receive a coin allocation if they reconnect. 6. Should the customer stay connected for 3 months thereafter, a bonus coin allocation will be awarded in month 3. 7. The period of this challenge is 3 months. 8. The customer must remain connected for 3 consecutive months in order to receive their bonus coins. 9. The minimum and maximum number of coins allocated for this challenge will be determined by DStv Rewards and is subject to change. 10. Challenges are assigned for a specified timeframe and will expire. 11. Customers can track the progress of their challenge on the MyDStv App. 12. Coins associated with this challenge are not exchangeable for cash 13. Existing MultiChoice T&Cs apply https://www.dstv.co.za/media/18815/mcg-competitions-terms-and-conditions.pdf |

| | Challenge | Rules |
|---|--------------------------|--|
| 1 | Upgrade Challenge | <ol style="list-style-type: none"> 1. Challenge is applicable to selected active DStv subscribers. 2. Customers must accept and complete the challenge in order to qualify for coins. 3. A challenge which is accepted but not fully completed according to the challenge rules does qualify for a coin allocation. 4. The number of coins allocation for this challenge will be dependent on the customers package and the period that the customer stays connected. 5. Customer will receive a coin allocation when they upgrade. 6. Should the customer remain on the newly upgraded package for 3 months thereafter, a bonus coin allocation will be awarded in month 3. 7. All Premium subscribers are excluded from this challenge. 8. The period of this challenge is 3 months. |

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| | | <ol style="list-style-type: none"> 9. The customer must remain connected on the upgraded package for 3 consecutive months in order to receive their bonus coins. 10. The minimum and maximum number of coins allocated for this challenge will be determined by DStv Rewards and is subject to change. 11. Customers can track the progress of their challenge on the MyDStv App. 12. Coins associated with this challenge are not exchangeable for cash 13. Challenges are assigned for a specified timeframe and will expire. 14. Existing MultiChoice <u>T&Cs</u> apply - https://www.dstv.co.za/media/18815/mcg-competitions-terms-and-conditions.pdf |
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Tactical Challenges

| | Challenge | Rules |
|---|----------------------------|--|
| 1 | Update your details | <ol style="list-style-type: none"> 1. Challenge is applicable to selected active DStv subscribers. 2. Acceptance of a Challenge may require a particular action or for the customer to provide additional documentation or information. Failure to complete the action or provide the additional documentation or information required will result in forfeiture of the coins. 3. A once off coin allocation will be given to customers annually when they update their contact details on the MyDStv App. (valid email and mobile number) 4. Coins will only be allocated after a customer's details have successfully been updated. 5. Challenges are assigned for a specified timeframe and will expire. 6. The minimum and maximum number of coins allocated for this challenge will be determined by DStv Rewards and is subject to change. 7. Coins associated with this challenge are not exchangeable for cash Existing MultiChoice <u>T&Cs</u> apply https://www.dstv.co.za/media/18815/mcg-competitions-terms-and-conditions.pdf |